



energy

Department:
Energy
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF ENERGY

NATIONAL SOLAR WATER HEATER PROGRAMME

CLARIFICATION NOTE NUMBER 1

06 FEBRUARY 2015

1. Purpose of the Clarification Note

1.1 The purpose of this Note is to clarify enquiries and respond to questions received following the issuance of a solar water heater programme update by the Department of Energy (the Department).

2. The Department's Responses to Questions Received

The Department is requested to confirm if questions 2.1 to 2.5 are factually correct. Answers are provided in bullet form.

2.1 The HP SWH program is reinstated with the same rebates as existed with the Eskom program, as terminated at the end of January 2015.

- **Yes.**

2.2 DoE have imposed a cap of 5,000 units per month, being approximately 3,000 more units (monthly) than being installed under Eskom.

- **No.** *5,000 is the maximum number of rebates available from 02 February 2015.*
- *Once all 5,000 rebated systems are installed and reported, no further rebates will be available under the Eskom rebate programme.*

2.3 All processing will fall under the DoE electronic data and verification system.

- **Yes** *and also coupled with the Deloitte system during the transitional phase.*

2.4 Details relating to that verification will be advised from 23rd February 2015.

- **Yes.**

2.5 A new revised rebate program will be introduced in due course.

- **Yes.**

Further the Department is requested to answer questions 2.6 to 2.10 and answers are provided in bullet form.

2.6 What documentation is to be completed for SWH systems that are being installed?

- *The records collected until 31 January 2015 remain unchanged.*
- *Further the **Minimum** records to be completed are stated in 1.3 of the Media Release. There could be overlaps.*
- *Soon the Expanded Public Works Programme (EPWP) related data will be collected. This will be communicated after DoE engages with Eskom.*

2.7 Do previously accredited Eskom suppliers and installers continue to use the Eskom forms?

- **Yes.**

2.8 Are the forms to be supplied to Deloitte, and to the new DoE electronic data collection and verification?

- **Yes.** *In addition each electronic data form should be submitted to DoE immediately after completion of the installation and (at worst) not later than 48 hours of the installation (to accommodate unexpected internet connectivity challenges).*

2.9 Can no SWH claims be submitted before the 23rd February?

- *Manual claims can be submitted to Deloitte whilst, in the interim, individually scanned claim forms **MUST** be emailed to DoE (Khanyiso.zihlangu@energy.gov.za).*

2.10 For SWH SABS tested and passed systems or SABS Mark, how do they get put onto to the new DoE program?

- *Through the handover process Eskom will provide DoE with all SWH programme information, including but not limited to, a list of SABS approved systems..*

3. Schedule of Clarification Notes Issued

3.1 Clarification Note Number 1 dated 05 February 2015: Responses to clarity seeking questions received by the Department on 06 February 2015.

ALL PROGRAMME ENQUIRIES MUST BE DIRECTED TO MR KHANYISO ZIHLANGU AT:

Khanyiso.zihlangu@energy.gov.za