energy
Department: Energy
REPUBLIC OF SOUTH AFRICA

Inception Workshop for NSWHP
Social facilitation support to municipalities participating in the National Solar Water Heater Programme (NSWHP)

Date: 31 May 2018
Time: 9:00-16:00
Venue: Manhattan Hotel, Pretoria
Presentation Outline

- Background
- Objectives
- Roles of municipalities
- Scope of work and minimum deliverables
- Expected deliverables of the Service Provider
Background and Introduction

- **Social Programme** is one of the components of National Solar Water Heater Programme (NSWHP).

- Social Facilitation will be **undertaken by Service Providers** to be appointed by the DoE and will be working together with the municipalities.

- DoE will adopt an approach that is based on community involvement in implementing Social component of the programme.

- The **community-based** approach aims to encourage community participation and ensures that community members build their capacity and contribute to their empowerment.

- Thus ensuring sustainability of the Solar Water Heater project within municipalities as well as encouraging responsibility and project ownership.
Background and Introduction

- Panel of Service Providers to undertake Social Facilitation under the National Solar Water Heater Programme (NSWHP) for the period 2015/16, 2016/17 and 2017/18 financial years were previously appointed.

- However due to some delays, the period for the contract of Panel of Service Providers for Social Facilitation lapsed.

- On May 2018, the DoE approved advertisement of the Bid for appointment of Panel of Service Providers to undertake Social Facilitation for the 2018/19, 2019/20 and 2020/21 Financial Years.

- Publication of the Terms of Reference for appointment of Panel of Service Providers is expected to be published on the DoE on the 1st of June 2018.

- The briefing session is scheduled for 11 June 2018 at the DoE offices.
Social Facilitation Support Objectives

- The objectives of the Social Facilitation Support services are:
  - Promote participation, ownership and active involvement of stakeholders including beneficiary communities throughout the life cycle of SWH projects
  - Mobilize communities in order to make linkages and partnerships to expand the knowledge, skills and resources available in the communities
Roles of Municipalities in NSWHP

- The participating municipalities are envisaged to do the following:
  - Identify Installation Areas for the supply and installation of Baseline Systems in accordance with the signed Municipal Framework Agreement
  - Work closely with the selected Service Providers in providing relevant data and information required (e.g. location, details of targeted beneficiaries or households, councilors or leadership and structures responsible for each area and etc.)
  - Establish Project Steering Committee for the NSWH at municipal level
  - Establish a local labour desk and/or database to identify individuals within the municipal boundaries, who can be appropriately trained to act as potential installers in partnership with Department of Labour
  - Develop and obtain approval from the DoE for an appropriate communication strategy and communication plan prior to publishing information on the local labour desk and/or database process
The scope of work of the Service Providers

The successful Service Providers are expected to be **contracted for six months** to undertake Social Facilitation and perform the following functions in an Identified Residential Area:

- Conduct stakeholder mapping
- Consult all relevant stakeholders
- Convene community mobilisation meetings
- Raise community awareness about the government’s SWH programme;
- Compile a database of beneficiaries that are interested to receive SWHs including their socio-economic status
- Conduct skills audit to train and capacitate the Steering Committee members on their roles and responsibilities, procedural terms for meetings and conflict resolution; and
- Secure community support in all project phases.
Expected deliverables of the Service Providers

- The successful Service Providers are expected to deliver the following
  - Inception report
  - Stakeholder mapping report
  - Database of beneficiaries
  - The minutes as evidence of stakeholder consultation and community mobilisation
  - Report on all community awareness
  - Project Steering Committee Skills Audit Report
  - Project Steering Committee Members’ Capacitation Report
  - An overall Social Facilitation Report
  - *Mapping of project areas*
Thank you

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