Solar Water Heater Pilot Project
Nelson Mandela Bay Metropolitan Municipality
Lesson learned - Training Phase

Date: 28 August 2018
Time: 9:00-16:00
Venue: Manhattan Hotel, Pretoria
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Roles of Municipalities in NSWHP

- The participating municipalities are envisaged to do the following:

- Identify Installation Areas for the supply and installation of Baseline Systems in accordance with the signed Municipal Framework Agreement

- Work closely with the selected Service Providers in providing relevant data and information required (e.g. location, details of targeted beneficiaries or households, councilors or leadership and structures responsible for each area and etc.)

- Establish Project Steering Committee for the NSWH at municipal level

- Establish a local labour desk and/or database to identify individuals within the municipal boundaries, who can be appropriately trained to act as potential installers in partnership with Department of Labour

- Develop and obtain approval from the DoE for an appropriate communication strategy and communication plan prior to publishing information on the local labour desk and / or database process
The scope of work of the Service Providers

- The successful Service Providers are expected to be contracted for six months to undertake Social Facilitation and perform the following functions in an identified residential area:
  - Conduct stakeholder mapping
  - Consult all relevant stakeholders
  - Convene community mobilisation meetings
  - Raise community awareness about the government’s SWH programme;
  - Compile a database of beneficiaries that are interested to receive SWHs including their socio-economic status
  - Conduct skills audit to train and capacitate the Steering Committee members on their roles and responsibilities, procedural terms for meetings and conflict resolution; and
  - Secure community support in all project phases.
The scope of work of the Service Providers

- The successful Service Providers are expected to deliver the following
  - Inception report
  - Stakeholder mapping report
  - Database of beneficiaries
  - The minutes as evidence of stakeholder consultation and community mobilisation
  - Report on all community awareness
  - Project Steering Committee Skills Audit Report
  - Project Steering Committee Members’ Capacitation Report
  - An overall Social Facilitation Report
  - *Mapping of project areas*
Thank you

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